



SECURITY POLICY

DS MILKA ABEE has formulated a policy for the Safety of its products, which is deemed appropriate by the Management for the operating framework of the company and supports its strategic direction.

The policy is as follows:

"The company DS MILKA ABEE is active in the field of ice cream and confectionery production, having set high goals in a wide range of customers. The Management of the company is committed to:

- Production of safe products
- Customer support
- Creating added value and complete satisfaction of customers' needs
- Compliance with applicable laws and regulations, including commitments arising from customer agreements
- Compliance with the requirements of the international standard ISO 22000: 2018

Which are achieved through:

- The ongoing effort to improve performance, with the end result of producing safe products and complete customer satisfaction
- The continuous education and training of staff
- The definition and continuous monitoring of objectives and specific performance indicators of the Management System through reviews
- The allocation of the required resources for the continuous improvement of the company's activities
- Continuous internal (open door method) and external communication (via call center and salers)
- The creation and maintenance of a modern technological work environment
- The impeccable cooperation of the management and the employees towards the continuous improvement
- Encouraging staff and external partners to actively participate in the implementation of the Management System
- The continuous improvement of the Management System

All company commitments and this policy are confirmed on a daily basis through the practices adopted and applied at DS MILKA ABEE.

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